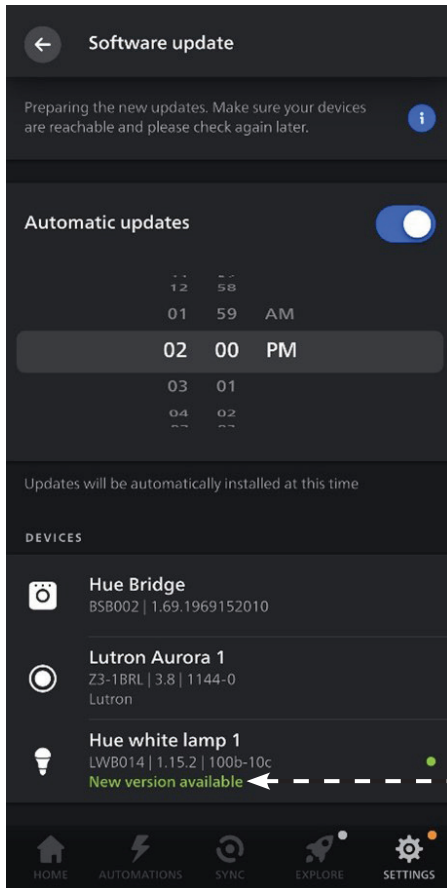


How to Update an Aurora Dimmer

This document will guide you through updating the software of your Aurora dimmer. This is not necessary for all dimmers. If your Aurora dimmer is not controlling your Philips Hue lights, it may need to be updated.

First, check the **Software update** screen in the Philips Hue app to see if there is a “New version available” message in green text:



“New version available” message

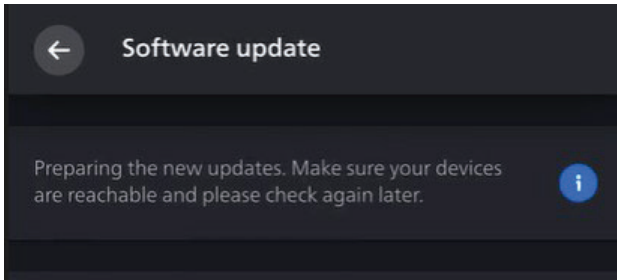
If you do **not** see a “New version available” message in green text, you can begin using your dimmer!

If there is a “New version available” message for your Aurora dimmer, follow the instructions on the next page to complete the update.*

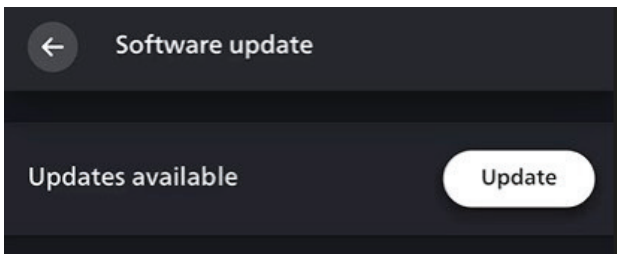
* Alternatively, you can turn on **Automatic updates** and wait for the dimmer to update automatically. This could take up to 25 hours.

Updating the Software

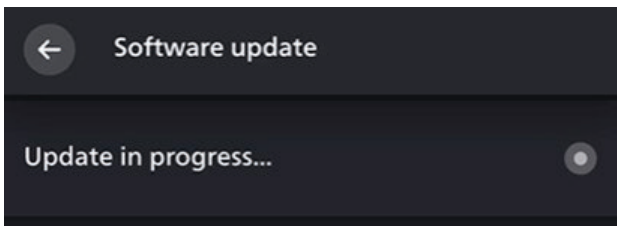
1. Check the **Software update** screen in the Philips Hue app to see if the Aurora dimmer is already preparing the new updates:



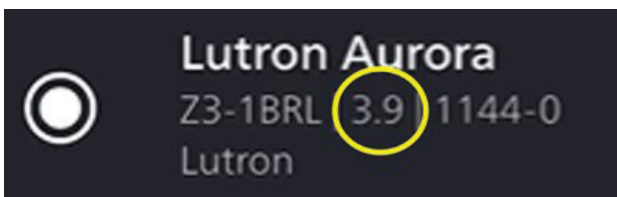
- If the dimmer is not preparing the new updates, press the Aurora dimmer button every 5 seconds until the download begins. If it does not begin after 30 seconds, try again later.
2. Wait at least 1 hour while the software downloads.
 3. Once the software is downloaded, press the “Update” button in the **Software update** screen in the Philips Hue app to apply the new software to the dimmer:



4. Press the Aurora dimmer button every 5 seconds until you see that the update is in progress:



- The red LED on the Aurora dimmer should turn on when its software is updated. This should take no longer than 3 minutes. In the **Software update** screen of the Philips Hue app, check that the Aurora dimmer is now using version 3.9:



Updating the Software *(continued)*

5. If your dimmer was not able to control lights prior to this update to version 3.9, reset the Aurora dimmer to factory defaults by performing the following button-press sequence:
 - A. Quickly tap the button 3 times.
 - B. On the third tap, hold the button for 6 seconds.
 - C. After 6 seconds, quickly tap the button 3 times.
6. If you completed step 5, add the Aurora dimmer back into the Philips Hue system.

If the steps above are not successful, ensure that **Automatic updates** are turned on in the **Software update** screen of the Philips Hue app and wait for the update to begin automatically. For additional assistance, please visit <https://support.lutron.com/us/en>

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