

Remote Integration Session (LSC-INT-RMTE)

A remote session between Lutron, other manufacturers, and a facility representative, coordinated by the facility representative, to discuss equipment and integration procedures.

Session Summary

- A Lutron Remote Service Agent will lead a remote session with the appropriate team, determined by a facility representative, to discuss integration procedures.

Additional Information

- Lutron requires 5 business days' notice to schedule a remote session.
- Coordination of all required attendees is the responsibility of the facility representative.
- Quantity dictates number of remote sessions purchased.
- The remote session will occur between 8:00AM and 5:00PM per each region.
- Prior to the meeting time, please provide Lutron Project Manager the manufacturer names, systems, and service providers of all vendors with which Lutron will be integrating.
 - If possible, please provide any necessary documents
- If integration is to occur via Ethernet, the representatives from the client IT / Networking team should be in attendance.
- Not to exceed 4 hours or additional charges will be incurred.
- Local testing requires a site visit is purchased separately (LSC-INT-VISIT).

Contact Information

- Phone: 1.888.LUTRON1 (588.7661)
- Email: lscscheduling@lutron.com
- Website: www.lutron.com/services

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Job Name:	Model Numbers:
Job Number:	