Service and Support Options

SYSTEM OPTIMIZATION



The Lutron Service Difference

The System Optimization service can help you identify and implement lighting control adjustments to increase energy savings and create a more productive work environment. As space requirements change or you want to enhance system capabilities, this service can help maximize the benefits of your Lutron system.

A System Optimization visit can pay for itself in **less than one year** with minimal (or no) new hardware.

How to get started

- Contact your Lutron representative or email LSCscheduling@Lutron.com
- Schedule a time for a Lutron field service engineer to walk the space and examine the system
- At the end of the walk-through you'll receive written recommendations for optimizing your system
- A Lutron field service engineer will use the remaining time to implement the strategies selected
- If necessary, schedule time to implement additional strategies
- Visit lutron.com/services for more information. System Optimization Service SKU: LSC-SYSOPT-SP



Benefits of Lutron System Optimization

Your Lutron light control system was installed and optimized based on original system preferences. As technology changes, or your space changes, your system can be re-optimized to reflect current parameters.



Changes over time can affect system performance

A. Furniture layouts change, which affects occupancy line-of-sight; lights stay on when space is empty

- B. New building is erected across the street changing daylight in the space
- C. Daylight sensors are removed for building renovation and are reinstalled incorrectly by contractor
- D. Desire to save more energy requires changes to timeclock settings and/or high-end trim



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Lutron System Optimization visit - example changes

- A. Sensors are adjusted to account for new space layout
- B. Light level and timeclock settings are adjusted to compensate for changing daylight patterns
- C. Daylight sensors are repositioned and recalibrated to new office layout
- D. Timeclock is adjusted to turn lights off one hour earlier
- E. Maximum light output reduced by 5% yielding an immediate 5% energy savings without a noticeable difference in space lighting





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