Lutron Electronics Co., Inc.

Lighting Systems – Five Year Limited Warranty

<u>SCOPE</u>

This limited warranty ("Warranty") covers the Lutron supplied (a) Ketra (b) Rania (c) Finiré (d) Lumaris, (each of the foregoing (a)-(d) being a "Lighting System"). Customer acknowledges and agrees that use of the System constitutes acceptance of all terms and conditions of this Warranty.

LIMITED WARRANTY

Lutron Electronics Co., Inc. warrants the original purchaser that Lutron Lighting System products are free from material and workmanship defects for up to 5 years^{*} from the date of shipment.

We will repair, or at our option, replace the defective fixture parts, LED emitter, or driver in the case of a failure during the standard warranty period. "Failure" is considered a non-operating LED emitter or driver. This warranty applies only to the repair or replacement of products properly handled, installed, and maintained according to our instructions. This warranty excludes defects resulting from improper installation, acts of God, fire, vandalism, or civil disturbances. The purchaser must notify Lutron Electronics Co., Inc. in writing within 60 days of noticing the defect.

* The drivers, power supplies and controllers record maximum operating temperature and cumulative operating hours. If applicable, Lutron shall extract and use this data to verify that the device was operated within the terms and conditions of this warranty.

Before any parts are removed Lutron Electronics Co., Inc. shall investigate any non-conformity claims to determine whether the warranty is valid. If the claim is determined to be valid, Lutron Electronics Co., Inc. will repair, or at our option, replace the defective emitter during the stated warranty period. This warranty excludes field labor or service charges related to the repair or replacement of the product.

THE FOREGOING IS THE ONLY OBLIGATION RELATING TO DEFECTIVE PRODUCTS AND IS IN LIEU OF ALL OTHER OBLIGATIONS OR WARRANTIES, EXPRESSED OR IMPLIED, ORAL OR WRITTEN, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL SUPPLIER BE RESPONSIBLE FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, OR SPECIAL DAMAGES OF ANY KIND.

Lutron Lighting Technical Support

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