

Dynamic White Programming Package (LSC-DWP-PKG)

This Dynamic White Programming Package is a specifier driven package that includes one (1) Post Wire Termination visit (for wire verification), two (2) visits to perform fine tuning of fixtures and programming adjustments per the direction of a lighting designer and/or a pre-determined sequence of operations provided by the specifier. One of these fine tuning visits will occur during normal business hours and the second one will occur during after hours. This specific service should be specified on projects that require fine tuning of Dynamic White/Ketra/T-Series/DALI fixtures beyond basic startup. Also included in this specifier driven service package is one (1) two-hour remote session for last minute adjustments that may be desired.

Visit Summary

- The Dynamic White Programming Package features one (1) Post Wire Termination visit (for wire verification) and two (2) fine tuning visits: The first fine tuning visit is during normal business hours working with the lighting designer to set scenes and light levels in a day setting and the second visit is an after hour site visit to set scenes and light levels in an evening setting. Also included in this package is a two-hour remote session for further adjustments. These two (2) fine tuning visits are included as a minimum recommendation. For projects with a larger scope or a complex sequence of operations, additional days of service may be required and can be quoted separately.
- Facility representative and/or lighting designer will sign off on all work at the completion of the visit.
- This visit is required if a predetermined sequence of operations is not provided at time of bid and there are Ketra, White Tuning, and/or DALI® type 8 fixtures being controlled on the project.
- Remote network access is required for the remote two hour session and the system must be able to connect to the internet.
- This service is available for Lutron Athena and Quantum systems.

Additional Information

- Lutron requires 15 business days’ notice to schedule an on-site visit.
- Coordination of required visit attendees, including lighting designer, is the responsibility of the facility representative.
- Quantity dictates the number of packages purchased.
- Facility representative should secure access to the required areas prior to the visit date.
- The post wire termination visit, one of the fine tuning visits, and the two-hour remote session will occur during normal business hours. The second fine tuning visit will occur during the hours of 2 PM–9 PM.

Contact Information

- **Phone:** 1.888.LUTRON1 (588.7661)
 - For Tech Support, press 1
 - Lighting/Shading Customer Service, press 2
 - To schedule a visit, press 3
- **Email:** lscscheduling@lutron.com
- **Website:** lutron.com/services

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Job Name: Job Number:	Model Numbers:
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