

## Remote Training (LSC-TRAIN-RMTE)

A supplemental remote system training for site personnel.

### Visit Summary

- Standard training agendas, by system type, are available on [www.lutron.com](http://www.lutron.com) or within system submittals.
- Lutron Service Representative can consult with the facility representative at the beginning of the remote training session, in order to tailor training for site personnel.
- Remote network access is required for this visit and the system must be able to connect to the internet.
- The remote session will be conducted using Microsoft Teams. It is the facility representatives responsibility to provide a device that allows attendees to view the training.
- This service is available for Lutron Quantum and Athena systems.
- This training is not to exceed 4 hours or additional charges will be incurred.

### Additional Information

- Lutron requires 5 business days' notice to schedule a remote session.
- Coordination of the attendees is the responsibility of the facility representative.
- Quantity dictates the number of 4 hour sessions purchased.
- Facility representative should secure access to the required areas prior to the visit date.
- This remote session will occur during normal business hours.

### Contact Information

- **Phone:** 1.888.LUTRON1 (588.7661)
  - For Tech Support, press 1
  - Lighting/Shading Customer Service, press 2
  - To schedule a visit, press 3
- **Email:** [lscscheduling@lutron.com](mailto:lscscheduling@lutron.com)
- **Website:** [lutron.com/services](http://lutron.com/services)

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<b>Job Name:</b>  <b>Job Number:</b>	<b>Model Numbers:</b>
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