Remote Programming Assistance (LSC-PRG-AST-RMTE)

One 4 hour remote programming assistance session to make programming adjustments per the direction of a facility manager or specifier.

Visit Summary

- These adjustments may include light level, fade time, and delay in lighting scenes.
- Facility representative and/or lighting designer will sign-off on all work at the completion of the visit.
- Remote network access is required for this visit and the system must be able to connect to the internet.
- This service is available for Lutron Quantum and Athena systems.
- Facility representative should secure access to the required areas prior to the visit date.

Additional Information

- Lutron requires 5 business days' notice to schedule a remote visit.
- Coordination of required visit attendees, including lighting designer, is the responsibility of the facility representative.
- Quantity dictates the number of 4 hour sessions purchased.
- Not to exceed 4 hours or additional charges will be incurred.
- This remote session will occur during normal business hours.

Contact Information

- **Phone:** 1.888.LUTRON1 (588.7661)
  – For Tech Support, press 1
  – Lighting/Shading Customer Service, press 2
  – To schedule a visit, press 3
- **Email:** lscscheduling@lutron.com
- **Website:** lutron.com/services

Job Name:	Model Numbers:
Job Number:	