

Caséta Limited Warranty

(Valid only in U.S.A., Canada, Puerto Rico, and the Caribbean)

Lutron Electronics Co., Inc. or Lutron Electronics Canada, Inc. ("Lutron") respectively warrants to the original end-user purchaser that its new Lutron product ("Product") will be free from manufacturing defects for the applicable warranty period stated below. Unless otherwise prohibited by law, this limited warranty applies only to Products that were purchased from a Lutron authorized seller as Lutron cannot control the quality of Products sold by unauthorized sellers. Lutron reserves the right to reject warranty claims from purchasers for Products purchased from unauthorized sellers, including unauthorized internet sites. This limited warranty does not cover any defects due to normal wear and tear, damage due to misuse, abuse, alteration to the Product, improper wiring or installation, or negligence. The standard warranty period is five (5) years for the Caséta Outdoor Plug and one (1) year for all other Caséta products. The Caséta Outdoor Plug carries a five (5) year warranty regardless of the kit or bundle in which it is purchased.

If a claim is made under this limited warranty and, after investigation by Lutron, proves to be valid, Lutron will, at its sole option, either repair or replace the defective Product. Purchasers who wish to make a claim based upon a Product defect should email Lutron at support@lutron.com or call 1.844.LUTRON1. Please note that purchasers will be required to provide a description of any claimed defect(s) and a dated proof of purchase from the Lutron-authorized seller may be requested to verify warranty eligibility. Lutron reserves the right to request other information and evidence reasonably required to verify warranty eligibility.

Any Product believed to be defective as covered by this limited warranty may not be returned for warranty service without prior authorization from Lutron. If your request for warranty service is approved, you will then need to return the Product to the place of purchase or mail the Product to Lutron at 7200 Suter Rd., Coopersburg, PA 18036-1299, postage pre-paid.

APPLICABLE ONLY IN THE UNITED STATES: THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE STATED HEREIN. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. UNDER NO CIRCUMSTANCES SHALL LUTRON BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT, OR STRICT LIABILITY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

<p>Job Name:</p> <p>Job Number:</p>	<p>Model Numbers:</p>
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APPLICABLE ONLY IN CANADA: TO THE EXTENT THAT APPLICABLE LAW (WHICH MAY INCLUDE THE PROVINCE OF QUEBEC) PROHIBITS THE EXCLUSION OF IMPLIED WARRANTIES OR CONDITIONS, THE DURATION OF ANY APPLICABLE IMPLIED WARRANTY OR CONDITION IS LIMITED TO THE PERIOD SPECIFIED FOR THE EXPRESS WARRANTY ABOVE. SOME JURISDICTIONS (WHICH MAY INCLUDE THE PROVINCE OF QUEBEC) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. UNDER NO CIRCUMSTANCES SHALL LUTRON BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY. SOME JURISDICTIONS (WHICH MAY INCLUDE THE PROVINCE OF QUEBEC) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM JURISDICTION TO JURISDICTION. ANY ORAL OR WRITTEN DESCRIPTION OF THE PRODUCT IS FOR THE SOLE PURPOSE OF IDENTIFYING IT AND SHALL NOT BE CONSTRUED AS AN EXPRESS WARRANTY.

If you have any questions about whether a seller is authorized, call us at 1.844.LUTRON1 or email us at ecommerce@lutron.com. This warranty statement supersedes any warranty statement that may be included with printed materials accompanying the Product.

If you would like a physical copy of this Limited Warranty, feel free to print this webpage, call our Customer Assistance team at 1.844.LUTRON1, or write us at Lutron at 7200 Suter Rd., Coopersburg, PA 18036-1299, and we will be happy to send you a copy.

Effective: 01 APRIL 2026

Worldwide Customer Assistance

If you have questions concerning sales or the installation / operation of these products, call the Lutron Customer Assistance Center. Please provide exact model number when calling.

U.S.A., Canada, and the Caribbean
Phone 1.844.LUTRON1
Fax +1.610.282.1243

Mexico
+1.888.235.2910

Central/South America
+1.610.282.6701

Other countries
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 SPECIFICATION SUBMITTAL

Job Name:	Model Numbers:
Job Number:	