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"Unable to add new home"

1. Sign out of iCloud*
   a. Navigate to the iOS Settings menu
   b. Select iCloud
   c. Press Sign Out.
   **NOTE:** For security reasons Apple Pay will be disabled and all your stored cards will be removed
   d. Press “Delete from My iPhone” when asked about moving iCloud notes
   **NOTE:** Your iCloud notes aren’t being deleted permanently, you just won’t have access to them when you are signed out, since they are stored in the cloud. Data like this will be accessible again as soon as you sign back in to your iCloud drive.
   e. You can keep iCloud Safari data, reminders, and contacts on your iPhone by selecting “Keep on My iPhone”
   f. Enter your Apple ID password
   g. **NOTE:** Find My iPhone will automatically be turned off
   *if you have multiple Apple devices you may need to sign out of iCloud on all your devices
2. Add a new home
   a. Navigate to the settings menu in the Lutron app
   b. Select Siri Integration
   c. +Add home
   d. Name your home
   e. Point the phone’s camera at the bottom on the Smart Bridge
   f. The setup code will be automatically read and you will receive confirmation that
      your bridge has been added
   g. If you are still unable to add a home, move to Step 5

3. Test basic Siri commands
   a. “Turn on my lights”
   b. “Turn of my main overhead lights”
   c. These commands should work without needing to set-up HomeKit rooms and
      zones
   d. If the above commands do not work, move to Step 5
4. Sign in to iCloud and turn on Keychain
   a. Enter your Apple ID and Password
   b. Select if you wish to merge the reminders and contacts from your phone to iCloud
   c. Find My iPhone will be enabled automatically
   d. Turn on Keychain from the iCloud menu
   e. Select “Restore with Security Code” WARNING: Selecting “Reset iCloud Keychain” will reset HomeKit data and you will have to re-start the entire setup process
4. Sign in to iCloud and turn on Keychain (continued from page 4)
   f. Enter your iCloud security code
   g. You will receive a text message with a Verification Code
   h. Enter the Verification Code to complete the process

5. If you are still unable to add your home, it may be necessary to reset HomeKit data on your
   Smart Bridge and your iOS device(s)
   a. First, press and hold the black button on the back of your Smart Bridge
      for 20 seconds
   b. Repeat steps 1-4
   c. If you are still unable to add a new home, reset the HomeKit data and your iOS
      devices
      WARNING: This will remove all pairings with other HomeKit accessories and should
      as a last resort. If you own no HomeKit accessories besides the Smart Bridge, this
      step can be performed without risk of losing valuable data.
5. If you are still unable to add your home, it may be necessary to reset HomeKit data on your Smart Bridge and your iOS device(s) (continued from page 5)

d. Navigate to the iOS Settings menu
e. Select Privacy
f. Select HomeKit
g. Reset HomeKit Configuration
h. Repeat steps 1-4
How to invite a second Apple ID

Before you begin: Both devices must be connected to the same Wifi network as the Smart Bridge and each iOS device must be signed into iCloud with Keychain enabled

1. Invite the second user
   a. Navigate to the Settings menu in the Caseta App
   b. Press Siri Integration
   c. Press Edit Home & Users
   d. Press Use Management
   e. Press Invite people
   f. Either type the Apple ID of the person you wish to invite, or select them from your contacts by pressing the + sign
   g. Press Add
   h. It should now say “Invited” next to the user’s Apple ID
   i. If you wish to cancel the invitation, select the invited user’s Apple ID and then press Cancel Invitation

Before you begin:
Both devices must be connected to the same Wifi network as the Smart Bridge and each iOS device must be signed into iCloud with Keychain enabled
2. Accept the invitation on the secondary iOS device
   a. Navigate to the main iOS Settings menu
   b. Press HomeKit
   c. Press Accept
   d. The HomeKit home should now show under SHARED
   e. The invited user should now show on the original device without the word “Invited”

   f. If the invitation is not received by the second Apple ID, sign out of iCloud by following the
      instructions found on page 2 of this guide
   g. Sign back in to iCloud and enable keychain on the invited device. Instructions can be found
      starting on page 4.
   h. If the invite still does not show, sign out/in of iCloud on the device that is sending the
      invitation. Be sure to enable keychain again after signing in to iCloud.
   i. If the invitation still doesn’t show, Cancel/Resend the invitation
   j. Once the invitation has been accepted Siri commands should work from the second device
Using Siri on multiple devices (Same Apple ID)

Before you begin: All devices must be connected to the same Wifi network as the Smart Bridge and each iOS device must be signed into iCloud with Keychain enabled

a. First, verify that HomeKit has been setup successfully on the “main” device
b. Any Siri command that works on the main device should work on any iOS device signed in to the same iCloud drive
c. If a certain device is not working, make sure it is a device capable of running (and currently running) iOS 8.1 or later
d. Then, sign out of iCloud by following the instructions found on page 2 of this guide
e. Sign back in to iCloud and enable keychain on the device. Instructions can be found starting on page 4.
f. If Siri commands still do not work on a secondary device, it may be necessary to sign out/in of iCloud on the main device. **NOTE:** Be sure to enable Keychain after signing in

Devices not responding to Siri commands

1. If the unresponsive device(s) were just added to the Smart Bridge, they may not have registered correctly with Apple’s HomeKit database
   a. If the registration did not happen automatically, powercycle the bridge to force HomeKit registration of the new devices
2. If the unresponsive devices were added previously, verify that they are within range of the Smart Bridge, powered on, and have a load attached
3. It may be necessary to delete the device from the app, factory reset the dimmer, and then re-add it through the Caseta app