

RA2 Select Homeowner Training Checklist

A homeowner's enjoyment of the system is directly related to their understanding of how the system operates. This checklist is intended to provide reminders while training homeowners on how to use their system. Please review each of these items with the homeowner while on-site.

Lutron Mobile Application

Instruct the end user how to use their Lutron app, including the following key features:

Creating scenes

Creating/modifying schedules

Voice Control configuration (Amazon Alexa, Apple HomeKit, etc.)

Adding Sonos to scenes and configuring the Audio Pico (if necessary)

Using the Lutron app with an Apple Watch (if necessary)

Setup and explain Arriving/Leaving Home

Setup and explain Smart Away

Thermostat integration setup and functionality test (Nest, Honeywell, etc.)

Use contractor setup mode or provide customer with their credentials and review the following: changing password, forgot password, and changing email

Integration Devices

Demonstrate the operation of the 3rd-party integration equipment.

Local control fail-safe operation

Show the homeowner that local controls (dimmers, switches, and Pico remotes) still function if the Lutron application is inoperative.