



CONCEPT DRAWING NOTES:  
CONTROL SYSTEM DRAWING IS PROVIDED FOR CONCEPTUAL PURPOSES ONLY AND IS NOT INTENDED FOR CONSTRUCTION. EXACT EQUIPMENT REQUIREMENTS, INCLUDING LOCATIONS AND QUANTITIES, SHOULD BE VERIFIED IN ACCORDANCE WITH THE MOST UP-TO-DATE LIGHTING/ELECTRICAL REFLECTED CEILING PLANS, LIGHTING FIXTURE SCHEDULES, PANEL SCHEDULES, CONTROL INTENT AND SPECIFICATIONS. SHADE EQUIPMENT SHOULD BE VERIFIED IN ACCORDANCE WITH ARCHITECTURAL PLANS, SPECIFICATIONS AND WINDOW SCHEDULES/DETAILS.

TYPE OF EACH SERVICE SPECIFIED	SERVICE TITLE (MODEL NUMBER)	SERVICE DESCRIPTION
THE COUNTS OF SERVICES BELOW ARE TO BE INCLUDED AS PART OF THIS PROJECT'S SCOPE. WORK AND COSTS SHOULD BE WRITTEN SPEC DOCUMENTS		
PRE-STARTUP SERVICES		
ON-SITE PRE-WIRE VISIT (LSC-PREWIRE)	ON-SITE VISIT WITH ELECTRICAL CONTRACTOR TO DISCUSS LOGISTICAL CONSTRUCTION CONSIDERATIONS INCLUDING WAGING A MOUNTING OF SYSTEM DEVICES, CONSTRUCTION SCHEDULE & LUTRON EDUCATION FOR THE CUSTOMER'S MEMBER OF VOTES PURCHASED.	
SYSTEM & NETWORK CONFIGURATION (LSC-INT-NET)	CONSULTATIVE VISIT WITH TWO PARTY INTEGRATORS TO CONFIRM THE SPECIFIED SEQUENCE OF OPERATION & DISCUSS INTEGRATION PROCEDURES NEEDED IN ORDER TO INTEGRATE WITH LUTRON EQUIPMENT. THE SCOPE OF THE PROGRAMMING FOR TWO THIRD PARTY SYSTEMS, BAS, IT, NON-LUTRON SDAES, BACNET, AV, OR OTHER HARDWARES.	
STARTUP SUPPORT SERVICES		
ON-SITE PROGRAMMING - 8 HOUR BLOCK (LSC-OPS-PROG-8H)	ON-SITE SYSTEM PROGRAMMING VISIT - UP TO 8 CONTIGUOUS HOURS OF SYSTEM PROGRAMMING DELIVERED BY A LUTRON SERVICES REPRESENTATIVE. THE SYSTEM WILL BE PROGRAMMED TO THE SPECIFIED SEQUENCE OF OPERATION, QUANTITY DICTATES THE NUMBER OF 8-HOUR VISITS PURCHASED.	
ON-SITE PROGRAMMING - 4 HOUR BLOCK (LSC-OPS-PROG-4H)	ON-SITE SYSTEM PROGRAMMING VISIT - UP TO 4 CONTIGUOUS HOURS OF SYSTEM PROGRAMMING DELIVERED BY A LUTRON SERVICES REPRESENTATIVE. THE SYSTEM WILL BE PROGRAMMED TO THE SPECIFIED SEQUENCE OF OPERATION, QUANTITY DICTATES THE NUMBER OF 4-HOUR VISITS PURCHASED.	
REMOTE PROGRAMMING - 4 HOUR BLOCK (LSC-RMT-PROG-4H)	REMOTE SYSTEM PROGRAMMING VISIT - UP TO 4 CONTIGUOUS HOURS OF SYSTEM PROGRAMMING DELIVERED BY A DEDICATED FACTORY CERTIFIED REMOTE TECHNICIAN EITHER VIA A REMOTE NETWORK CONNECTION OR WITH THE ASSISTANCE OF AN ELECTRICAL CONTRACTOR. THE SYSTEM WILL BE PROGRAMMED TO THE SPECIFIED SEQUENCE OF OPERATION, QUANTITY DICTATES THE NUMBER OF 4-HOUR VISITS PURCHASED.	
ON-SITE SERVICE & LEVEL TUNING (LSC-SMT-SVC)	AN ON-SITE VISIT WITH THE SPECIFICOR OR CUSTOMER REPRESENTATIVE TO RE-VIEW DESIGN INTENT, FINE-TUNE SCENE LEVEL PROGRAMMING, AND TUNE THE SYSTEM TO THE USER'S NEEDS.	
ON-SITE PERFORMANCE VERIFICATION THROUGHOUT (LSC-WALK)	ON-SITE WALKTHROUGH WITH FACILITY REPRESENTATIVE OR PROJECT COMMISSIONING AGENTS TO DEMONSTRATE THAT THE SYSTEM IS FUNCTIONING AS INTENDED. THE WALKTHROUGH MAY INCLUDE ANY OF THE FOLLOWING ON-SITE ACTIVITIES - CONSULTATION/TRAINING DEMOS, LUTRON EXISTING ASSETS, & INVENTORY OF LUTRON EQUIPMENT.	
POST-STARTUP SERVICES		
CUSTOMER-SITE SUPPORT TRAINING (LSC-TRAINING-SPT)	A VISIT TO THE TARGET SYSTEM USERS HOW TO OPERATE AND MAINTAIN THE LIGHTING CONTROL SYSTEM.	
SYSTEM OPTIMIZATION (LSC-SYST-OP)	ON-SITE CONSULTATIVE VISIT TO IDENTIFY & IMPLEMENT LIGHTING CONTROL ADJUSTMENTS TO HAVE ADDITIONAL ENERGY & CREATE A HEALTHY PRODUCTIVE WORK ENVIRONMENT.	
MAINTENANCE & SUPPORT SERVICES		
ENHANCED SILVER (LSC-ESS)	YEARS 1 & 2- 100% REPLACEMENT PARTS & 100% LUTRON DIAGNOSTIC LABOR COVERAGE WITH A FIRST-AVAILABLE RESPONSE TIME. SILVER PLAN: YEARS 3-5 PARTS ONLY COVERAGE, YEARS 6- 20: 25% PARTS ONLY COVERAGE.	
ENHANCED GOLD (LSC-EGS)	YEARS 1-2- 100% REPLACEMENT PARTS & 100% LUTRON LABOR COVERAGE WITH A FIRST-AVAILABLE RESPONSE TIME. ANNUAL (1-DAY) SCHEDULED PREVENTATIVE MAINTENANCE VISIT (GOLD PLAN): YEARS 3-5 PARTS ONLY COVERAGE, YEARS 6-20: 25% PARTS ONLY COVERAGE.	
ENHANCED PLATINUM (LSC-EPB)	YEARS 1-2- 100% REPLACEMENT PARTS & 100% LUTRON LABOR COVERAGE WITH A FIRST-AVAILABLE RESPONSE TIME. ANNUAL (1-DAY) SCHEDULED PREVENTATIVE MAINTENANCE VISIT (GOLD PLAN): YEARS 3-5 PARTS ONLY COVERAGE, YEARS 6-20: 25% PARTS ONLY COVERAGE.	
SILVER TECHNOLOGY SUPPORT PLAN (LSC-TECH-SV)	AN ANNUAL SERVICE PLAN THAT COVERS 100% REPLACEMENT PARTS AND 100% LUTRON DIAGNOSTIC LABOR WITH A FIRST-AVAILABLE RESPONSE TIME.	
GOLD TECHNOLOGY SUPPORT PLAN (LSC-TECH-G)	AN ANNUAL SERVICE PLAN THAT COVERS 100% REPLACEMENT PARTS AND 100% LUTRON LABOR WITH A 72 HOUR ON-SITE OR REMOTE SERVICE RESPONSE TIME. ANNUAL (1-DAY) SCHEDULED PREVENTATIVE MAINTENANCE VISIT EACH YEAR.	
PLATINUM TECHNOLOGY SUPPORT PLAN (LSC-TECH-P)	AN ANNUAL SERVICE PLAN THAT COVERS 100% REPLACEMENT PARTS AND 100% LUTRON LABOR WITH A 72 HOUR ON-SITE OR REMOTE SERVICE RESPONSE TIME. ALSO INCLUDES AN ANNUAL (1-DAY) SCHEDULED PREVENTATIVE MAINTENANCE VISIT EACH YEAR.	
PREVENTIVE MAINTENANCE (LSC-SCH-MANT)	YEARLY SCHEDULED MAINTENANCE VISIT TO PERFORM PREVENTATIVE MAINTENANCE, MINOR PROGRAMMING, AND CONDUCT SYSTEM QUALITY CHECKS. THE MAINTENANCE VISIT WILL BE SPECIFIED WITH AN ENHANCED WARRANTY OR TECHNOLOGY SUPPORT PLAN.	

## ENTERPRISE NETWORK DIAGRAM

**CONCEPT DRAWING  
NOT FOR CONSTRUCTION**

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